

**Sentrigard™ Weathertight Warranty Program**  
**Administered by NB Handy 8/15/19**

1. Weathertight warranties will only be available for those contractors or installers that are certified and licensed through Sentrigard Metal Roof Systems (SMRS) Certification program. The installer's certification and license will be reviewed on a project to project basis.
2. The warranties are only available for those projects utilizing roofing panels as manufactured on rollformers as indicated on the N.B. Handy **Sentrigard Approved Panel Machine and Profiles** list, attached.
3. The panels that will be considered for this warranty program are the ML 150, ML 200, SL 150 and SL 175. Weathertight warranties will not be available for SMRS NS 100 or NS 150 (nail strip) panels.
4. The approved rollformer must be maintained in good working order and calibrated per the original delivered specifications. The original delivered certifications must be maintained. Records of maintenance and certifications must be available on demand.
5. All project flashings and components must be fabricated from materials supplied by N.B. Handy.
6. All project attachment fasteners and panel attachment clips must be approved by Roofing Technical Services and obtained from N.B. Handy. All clips must be classified as rated clips.
7. All warranties require Roofing Technical Services approval which includes approval of shop drawings and general building requirements (slope, panel run length, penetrations, flashings, etc.). This approval must be complete in advance of installation beginning.
8. The installation must meet the standard installation requirements, guidelines and details of SMRS.
9. All roofing panel applications will require an SMRS approved underlayment of ice & water shield in the valleys, at the eaves (minimum 2'0" up from the center-point of valley and minimum 2'0" in (horizontal) from exterior wall at eaves), and at dormers and penetrations. An approved synthetic underlayment is required in all field areas of the roofing application. Roofing panels installed at a slope less than 3:12 will require caulking to be applied in all panel seams. Roof panels installed at slopes below 1/2:12 will not be considered for weathertight warranties.
10. A Sentrigard Coil Sale Warranty Request form and Project Checklist must be completed and submitted to Roofing Technical Services before installation begins. These forms are sent to the inspector to authorize them to do the inspections.
11. All projects will require a minimum of two inspections – one at project start-up and one at project completion. These two inspections are included in the cost of the warranty. Projects in excess of 25,000 square feet will require additional inspections at 25,000 square feet intervals of panel completion. These additional inspections will be billed at a rate of \$1,100.00 per inspection. It is the responsibility of the installing contractor to advise Sentrigard's assigned inspector of the completion intervals through the notification process.
12. The installer must be present during all inspections. The installer will be notified 24-48 hours in advance of the timing of the inspection.

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13. If there are punch-list items that require rework, a return inspection will be required and will be billed at \$1,100.00. All punch list items must be properly remedied prior to issuance of project warranty certificate. Improper project punch-list remedies and post-warranty remedies will render any warranty null and void. The punch list sheet should be signed and sent to the inspector.
14. The contractor must notify Roofing Technical Services of the date of Substantial Completion before the warranty can be issued.
15. Roofing Technical services will bill NB Handy's customer directly for the warranty fees after the warranty is issued. All project inspection fees, warranty fees and material costs must be paid in full or the project warranty will be voided.
16. A given project may require warranty fees (due to project complexity or installation requirements) beyond the base fees in the attached schedule. Those fees will be advised in advance of project start-up.
17. Clear documentation of metal coil source must be supplied. This would include NB Handy invoice numbers.
18. The installing contractor must supply SMRS (N.B. Handy) with financial data and supply references as part of the licensing/certification process. Project bond data must be supplied on all projects where required.
19. The installing contractor will be responsible for the labor costs during the first two years of any warranty term. Should roof repair work be required during the first two years, the roof contractor will then be responsible for the labor costs for two years from the date of the proper and confirmed repair completion.
20. Engineering expenses (unplanned) will be billed to the customer/contractor on an "a la carte" basis at an hourly rate of \$200.00 (plus cost of material if testing is involved). NB Handy will not design or certify the panel (when produced by others) or that panel application.
21. The weathertight warranty program will be marketed to promote qualified production and installation of quality metal roofing systems. A promotion effort to generate quality project specifications for weathertight warranties will be initiated. A project award notification and warranty application must be supplied to SMRS in advance of any warranty action, including the shop drawing/plan submittal phase.
22. These weathertight warranties will be transferable upon re-inspection (at the then current cost of inspection), completion of necessary remediation work by the new owner and a warranty transfer fee of \$1,250.00. The "transferred" warranty will then be extended through the term of the original delivered weathertight warranty. Otherwise, all warranties are not transferable.



**SENTRIGARD**  
*METAL ROOFING SYSTEMS*